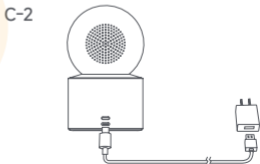
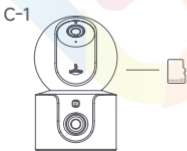
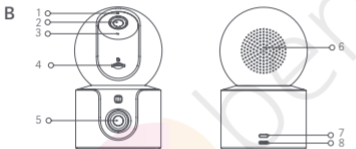
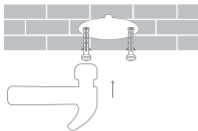


XIAOMI Smart Camera C500 Dual User Manual

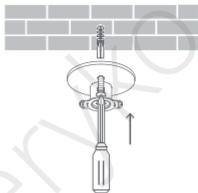




D-1



D-2



D-3



D-4



Read this manual carefully before use, and retain it for future reference.

Precautions

- The operating temperature range for this camera is -10°C to 45°C. Do not use this camera in environments with temperatures above or below the specified operating range.
- This camera is a precision electronic product. To ensure normal use, do not use the camera in extremely humid environments or locations that may cause water ingress.
- To improve the camera's performance, do not place it where its lens faces or is next to a reflective surface, such as glass windows or white walls, as this will cause the image to appear overly bright in areas close to the camera and darker in areas further away, or cause the camera to produce white images.
- When using Wi-Fi, make sure the camera is installed in an area with a strong Wi-Fi signal. Do not install the camera near microwave ovens and other objects or places that may affect its Wi-Fi signal.
- When enabling or disabling the night vision of the camera, the infrared cut-off filter will be switched and a slight clicking sound will be made, which is normal.
- If the power cable gets damaged, please contact the after-sales service team for replacement.

Product Overview

Package Contents (Fig. A)

1. Xiaomi Smart Camera C500 Dual
2. Wall mount
3. Power Adapter
4. User Manual
5. Warranty Notice
6. Charging Cable
7. Wall Mounting Kit
8. Mounting Template Sticker

Camera (Fig. B)

1. Indicator
2. Gimbal Camera Lens
3. Microphone
4. microSD Card Slot (visible when the lens is facing upward)
5. Fixed Camera Lens
6. Loudspeaker
7. Reset Button
8. Power Port

Notes:

Illustrations of product, accessories, and user interface in the user manual are for reference purposes only. Actual product and functions may vary due to product enhancements.

The model, parameters and safety information of the camera are shown in the user manual and at the bottom of the camera.

How to Use

- **Installing a microSD Card**

Make sure that the camera is unplugged from power, and tilt the gimbal camera lens upward to expose the microSD card slot. Then insert a microSD card into the slot with the contact surface facing downwards. (Fig. C-1)

CAUTION:

Unplug the camera when inserting or removing the microSD card. Please use a microSD card from a qualified brand (the camera supports a microSD card with a capacity of 16 GB to 256 GB and the FAT32 format only, and the microSD card may need to be formatted to the FAT32 format before use via Settings > Manage storage on the camera's plug-in page in the Xiaomi Home app). It is recommended that the microSD card has a read/write speed of no less than U1/Class 10.

- **Turning on**

Plug the power adapter cable into the power port on the camera, and the camera will automatically turn on. (Fig. C-2)

When the indicator keeps in orange and a voice notification is heard, the camera is successfully turned on.

Note: Please make sure to use the original power adapter cable provided to charge the camera to avoid the camera not working properly. When the camera is turned on, do not turn the lens of the camera nor force it to rotate. If the positioning of the lens is inaccurate, please calibrate it in the Xiaomi Home app.

Indicator Status

Keeping orange: Awaiting connection/Reset successfully

Blinking blue: Connecting to a server/OTA update in progress...

Blinking orange: Connecting to a network...

Keeping blue: Connected successfully/Working normally

Connecting with the Xiaomi Home App

This product works with the Xiaomi Home app.

Use the Xiaomi Home app to control your device, and to interact with other smart home devices.



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Scan the QR code to download and install the app. You will be directed to the connection setup page if the app is installed already. Or search for "Xiaomi Home" in the app store to download and install it.

Open the Xiaomi Home app, tap "+" on the upper right, and then follow the instructions to add your device.

Notes:

The version of the app might have been updated, please follow the instructions based on the current app version.

When connecting, make sure the network connection is stable, the camera is turned on, and the indicator remains orange. Once connected, the indicator will change to blue.

Please download and use Xiaomi Home app version 9.4 and above.

- **Reset**

Press and hold the reset button for about 7 seconds if changing the network or the Xiaomi account connected to the camera. A voice notification will be heard once the reset is completed.

Note: Resetting the camera will not delete any data on the microSD card.



Installation

You can place the camera on a horizontal surface, such as a desk, dining table, or coffee table, or mount it on a wall.

Precautions for placing the camera on a table: Place the camera on a table edge or heightened position for a better wide-angle view of the fixed lens.

Mounting the camera on a wall:

1. Stick the mounting template sticker in a proper position on the wall. Drill holes in the wall that align with the holes on the sticker, with a diameter of about 6 mm and a depth of about 30 mm. (Fig. D-1)
2. Insert the plastic wall plugs into the drilled holes. (Fig. D-1)
3. Align the holes on the wall mount with the drilled holes in the wall. Insert a screw through each wall mount hole, and then screw it into each wall plug with a Phillips head screwdriver. (Fig. D-2)
4. Align the grooves on the bottom of the camera with the raised part on the wall mount. Then hold both positions with "≡" on the wall mount and turn the wall mount clockwise until it locks into place. (Fig. D-3)
5. Adjust the shaft of the wall mount until the camera reaches a proper angle. Hold and horizontally turn the camera to adjust the horizontal direction of the fixed lens. Vertically turn the camera along the direction of "≡" on the wall mount to adjust the pitching angle of the fixed lens. (Fig. D-4)

-  **Precaution:**
The wall must be able to support at least three times the total weight of the camera.
-  **WARNING:**
The camera must be securely fixed to the ceiling or wall according to the installation instructions to prevent possible injury.

WEEE Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

EU Declaration of Conformity



Hereby, [Shanghai Moshon Technology Co., Ltd.] declares that the radio equipment type [Xiaomi Smart Camera C500 Dual (product name) MBC22 (model)] is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <http://www.mi.com/global/service/support/declaration.html>

Under normal use of condition, this equipment should be kept a separation distance of at least 20 cm between the antenna and the body of the user.



CAUTION: Possibly hazardous optical radiation emitted from this product. Do not stare at operating lamp. May be harmful to the eyes.



Note: The power adapter is not waterproof and is only for indoor use. Do not use it in extremely humid environments or locations that may cause water ingress.



BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	HR	IT	CY
LV	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI
SE	UK (NI)	TR	NO	CH	IS	LI						

The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

Specifications

Name: Smart camera

Item Dimensions: 78 × 77 × 128 mm

Operating Temperature: -10°C to 45°

C Wi-Fi Maximum Output Power:

2412–2472 MHz, <20 dBm

5180–5320MHz, 5500–5700MHz, 5745–5825MHz, <20 dBm

Bluetooth Operation Frequency: 2402–2480 MHz

Bluetooth Maximum Output Power: <20 dBm

Wireless Connectivity: Wi-Fi IEEE 802.11a/b/g/n/ac/ax 2.4GHz/5GHz, Bluetooth 5.3

Compatible with: Android 8.0 & iOS 12.0 or above

Storage: MicroSD card (16–256 GB supported)/Cloud storage/Network-attached storage (NAS)

Frequency bands of 5 GHz Band 3 are unavailable for the camera in Malaysia

Manufactured for: Xiaomi Communications Co., Ltd.

Manufactured by: Shanghai Moshon Technology Co., Ltd.

(a Mi Ecosystem company)

Address: No. 668 Shenzhuan Road, Songjiang Hi-Tech Park,
Caohejing Development Zone, Shanghai, China

For further information, please go to www.mi.com

User Manual Version: V1.0

Model: MBC22

Rated Input: 5V=2A

Net Weight: Approx. 305 g

Resolution: 2560 × 1440

Video Codec: H.265

Complies with
IMDA Standards
DB106135



Importer:
Beryko s.r.o.
Pod Vinicemi 931/2, 301 00 Plzeň
www.beryko.cz



beryko