

Live Capture Adapter

HDMI™ to USB-C™ with Power Delivery

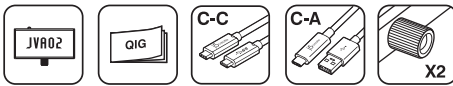
JVA02



EN : Quick Installation Guide
ES : Guía De Instalación Rápida
DE : Kurzanleitung Für Installation
FR : Guide D'installation Rapide

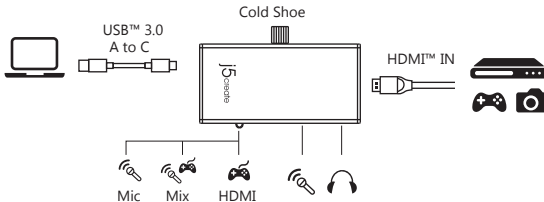
日本語 : クイックインストールガイド
繁体中文 : 快速安裝手冊
RU : Руководство по быстрой установке

■ Inside the box

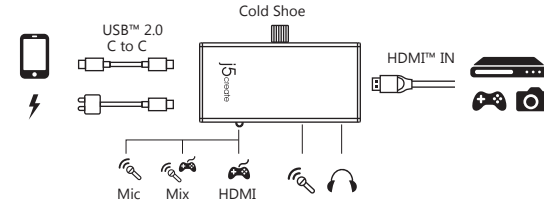


■ Connection

For PC



For Android



■ Software recommended

Windows : OBS, XSplit Broadcaster

Mac : OBS, Quick Time

Android : Camera Fi Live

English

■ System requirements

Computer

- Windows® 10 / 8.1 / 7
- macOS® X 10.10 or later
- CPU: Intel® Core™ i5 Gen 4, 3 GHz & above
- CPU: Intel® Core™ i7 Gen 4 & above
- RAM: 4 GB memory or higher (8 GB is recommended)
- Driver installation is required on Windows® 7 ;
Download on "Drivers" page of www.j5create.com

Phone

- Available USB-C™ 2.0 port
- Compatible with Android 7.0 and higher
- CPU: Core 2 GHz & above
- RAM: 2 GB memory or higher (4 GB is recommended)
- USB™ PD 2.0 compatible for upstream charging

□ Q&A

Q. Why isn't the captured sound synchronized with the sound on the headset?

A: The sound on headset is in real-time, but the captured sound must be transferred to the computer via USB™ and played again.

Q. The power source is plugged into the power connector, why isn't my smartphone/computer charging?

A: Please confirm that the C-to-C cable is used to connect the smartphone/computer to the JVA02. Also, check to see if your smartphone/computer supports the PD function.

Q. Why did the video stop when the HDMI™ resolution was changed?

A: When the HDMI resolution is changed, the JVA02 has to re-link the USB™ connection to report the new resolution. You can restart the capture software or reconnect the JVA02 and set up new resolutions within the software.

Q. Why is the image incorrect when I use my smartphone to capture an HDMI™ screen?

A: The smartphone may not be connected properly. Please confirm that the USB™ 2.0 C-to-C cable is used to connect the smartphone to the JVA02.

Español

■ Requisitos del sistema

Equipo

- Windows® 10, 8.1 y 7
- macOS® X 10.10 o posterior
- CPU: Intel® Core™ i5 Gen 4, 3 GHz y superior
- CPU: Intel® Core™ i7 Gen 4 y superior
- RAM: Memoria de 4 GB o superior (se recomiendan 8 GB)
- Se requiere la instalación del controlador en Windows® 7 ;
Descargue en la página "Controladores" de www.j5create.com

Teléfono

- Puerto USB-C™ 2.0 disponible
- Compatible con Android 7.0 y superior
- CPU: Núcleo de 2 GHz y superior
- RAM: Memoria de 2 GB o superior (se recomiendan 4 GB)
- Compatible con USB™ PD 2.0 para carga ascendente

□ Preguntas y respuestas

P. El sonido capturado no se sincroniza con el sonido de los auriculares.

RESPUESTA: El sonido de los auriculares se produce en tiempo real, pero el sonido que se va a capturar se debe transferir al equipo a través de USB™ y reproducirse de nuevo.

P. He enchufado la fuente de alimentación al conector ALIMENTACIÓN pero el teléfono inteligente o el equipo no se carga.

RESPUESTA: Confirme que se utiliza el cable C a C para conectar el teléfono inteligente o el equipo a JVA02. Asimismo, compruebe si el teléfono inteligente o el equipo admite la función PD o no.

P. El vídeo se detuvo cuando la resolución HDMI™ cambió.

RESPUESTA: Cuando se cambia la resolución HDMI™, el JVA02 tiene que volver a establecer la conexión USB™ para informar de la nueva resolución. Puede reiniciar el software de captura o restablecer el dispositivo de captura en el software.

P. Cuando utilizo mi teléfono inteligente para capturar una pantalla HDMI™, la imagen es incorrecta.

RESPUESTA: Confirme que se utiliza el cable USB™ 2.0 C a C para conectar el teléfono inteligente a JVA02.

Français

■ Environment Requis

Ordinateur

- Windows® 10 / 8.1 / 7
- macOS® X 10.10 ou plus
- CUP: Intel® Core™ i5 Gen 4, 3 GHz & plus
- CUP: Intel® Core™ i7 Gen 4 & plus
- RAM: 4 GB de mémoire ou plus (8 GB est recommandé)
- L'installation du pilote est requise sur Windows® 7 ;
Télécharger sur la page «Drivers» de www.j5create.com

Smart Phone

- Port USB-C™ 2.0 disponible
- Compatible avec Android 7.0 et plus
- CPU : Core 2 GHz ou plus
- RAM : 2 GB de mémoire ou plus (4 GB est recommandé)
- Compatible avec USB™ PD 2.0 pour chargement en amont

□ Q&R

Q. Pourquoi est ce que le son capturé ne se synchronise pas avec le son du Casque.

R : Le son du casque est en temps réel, mais le son à capturer doit être transféré sur un ordinateur via USB™ et joué à nouveau.

Q. La source d'alimentation est branchée au connecteur, pourquoi est ce que mon smartphone/ordinateur ne se charge pas.

R : Veuillez confirmer que le câble C-à-C est utilisé pour connecter le smartphone/l'ordinateur au JVA02. Vérifier pour voir si votre smartphone/ordinateur soutient la fonction DP.

Q. Pourquoi est ce que la vidéo s'est elle arrêté quand la Résolution HDMI™ a été changée

R : Quand la résolution HDMI™ est modifiée, le JVA02 doit rétablir la connexion USB™ à nouveau pour signaler la nouvelle résolution. Vous pouvez redémarrer le logiciel de capture ou réinitialiser le dispositif capture dans le logiciel.

Q. Pourquoi la vidéo est elle incorrecte quand j'utilise mon smartphone pour capturer un écran HDMI™.

R : Veuillez confirmer que le câble USB™ 2.0 C-à-C est utilisé pour connecter le smartphone au JVA02.

Deutsch

■ Systemvoraussetzungen

Computer

- Windows® 10 / 8.1 / 7
- macOS® X 10.10 oder später
- CUP: Intel® Core™ i5 Gen 4, 3 GHz & drüber
- CUP: Intel® Core™ i7 Gen 4 & drüber
- RAM: 4 GB Speicher oder höher (8 GB ist empfohlen)
- Treiberinstallation ist auf Windows® 7 erforderlich ;
Download auf der "Treiber" -Seite von www.j5create.com

Handy

- Verfügbarer USB-C™ 2.0 Anschluss
- Kompatibel mit Android 7.0 und höher
- CUP: Core 2 GHz drüber
- RAM: 2 GB Speicher und höher (4 GB ist empfohlen)
- USB™ PD 2.0 kompatibel für Upstream Laden

□ F&A

F. Aufgenommener Ton ist nicht synchron mit dem Ton im Headset.

ANS: Der Ton im Headset ist Echtzeit aber der Ton muss auf den Computer via USB übertragen und nochmals abgespielt werden.

F. Ich habe die Stromquelle in den Stromanschluss eingesteckert aber mein Handy/Computer lädt nicht.

ANS: Ich habe die Stromquelle in den Stromanschluss eingesteckert aber mein Handy/Computer lädt nicht.

F. Das Video stoppt wenn die HDMI™ Auflösung geändert wurde.

ANS: Wenn die HDMI™ Auflösung geändert wurde, muss der JVA02 neu mit der USB™ Verbindung verbunden werden, um die neue Auflösung zu melden. Sie können die Software neu starten oder das erfasste Gerät in der Software neu starten.

F. Wenn Ich mein Smartphone für die Aufnahme des HDMI™ Bildschirms benutze, ist das Bild falsch.

ANS: Bitte überprüfen Sie, dass das USB™ 2.0 C-zu-C Kable benutzt wird, um das Smartphone mit dem JVA02 zu verbinden.

日本語

■ 対応機器

パソコン / 対応OS / 動作環境

- Windows® 10 / 8.1 / 7
- macOS® X 10.10 、 10.10 以降
- CUP: Intel® Core™ i5 Gen 4, 3 GHz & 以上
- CUP: Intel® Core™ i7 Gen 4 & 以上
- RAM: 4 GB RAM 、 4 GB RAM 以上 (8GB 以上お勧めします)
- Windows® 7 にはドライバのインストールが必要です ;
www.j5create.com/jpn の「ドライバ」ページでダウンロードしてください

スマートフォン要件

- USB-C™ 2.0 出力ポート
- アンドロイド7.0 、 7.0 以降
- CPU: Core 2 GHz 以上
- RAM : 2 GB RAM 以上 (4GB 以上お勧めします)
- USB-C™ と Power Delivery(PD) 充電規格対応

□ よくあるご質問

Q. ヘッドセットからの音声がキャプチャーする音声が同期していません。

A: ヘッドセットの音声はリアルタイムですが、キャプチャーの音声はUSB™ 経由でコンピュータに転送してから再度再生した物です。

Q. Power-inポートに電源接続している時、スマートフォン/パソコンが充電されていません。

A: 付属品のType-C to Type-Cケーブルで本製品とスマートフォン / パソコンを接続してください。この場合、スマートフォン / パソコンはPower Delivery (PD) 充電規格に対応する必要があります。

Q. 入力HDMI™解像度が変更された時、キャプチャービデオが停止しました。

A: この場合、新し解像度を更新するためにUSB™コネクタを抜く直して、キャプチャーのソフトウェア、デバイスを再起動してください。

Q. スマートフォンでキャプチャーを使用している時、HDMI™映像入力が正しく表示できません。

A: 付属品のType-C to Type-Cケーブルで本製品とスマートフォンを接続してください。また、ご利用のスマートフォンがUVC規格対応しているかどうか確認してください。

繁體中文

■ 系統要求

電腦

- Windows® 10 / 8.1 / 7
- Mac OS® X 10.10 或更新版本
- CPU: Intel® Core™ i5 Gen 4, 3 GHz & 以上版本
- CPU: Intel® Core™ i7 Gen 4 & 以上版本
- RAM: 4 GB 記憶體或更高 (推薦 8 GB)
- Windows® 7需要安裝驅動程序；
在www.j5create.com的“Drivers” 頁面下載

手機

- USB-C™ 2.0 埠
- 相容Android 7.0 及更高的版本
- CPU: Core 2 GHz 以上
- RAM: 2 GB 記憶體或更高 (推薦 4 GB)
- USB™ PD 2.0 相容向上充電

□ Q&A

Q. 產品聲音跟耳機聲音沒有同步。

ANS: 在耳機上聽到的聲音是及時的,但在產品上的聲音是透過 USB傳到電腦後再次播放的。

Q. 我已將電源插入POWER接口，但我的智能手機/電腦沒有充電。

ANS: 請確認使用的C-to-C電線有將智能手機/電腦連接到JVA02。另外，檢查您的智能手機/電腦是否支持PD功能。

Q. 當輸入的HDMI解析度變更後，擷取裝置的影片會停止。

ANS: 當解析度變更後，JVA02必須重新連接USB™以報告新的解析度。您可以重新開始產品的軟件或重置軟體中的產品裝置。

Q. 當我使用智慧型手機擷取HDMI™影像時，HDMI™影像無法正確輸入到智慧型手機。

ANS: 請確認使用的USB™ 2.0 C-to-C電線有將手機連接到JVA02，也請確認使用的手機是否有支援UVC規格。

Русский

Внешняя карта видео захвата HDMI™ на USB-C™ с Power Delivery для прямых трансляций (JVA02)

Технические особенности:

- Full HD видео и аудио запись/воспроизведение через USB-C™ 3.1
- HDMI™ 1.3a захват с разрешением до 1080p@60 fps
- Возможность подключения микрофона
- Три режима для аудио выхода (Микрофон/ HDMI™/ Микс)
- Совместимость со сторонним ПО (напр. OBS, Wirecast®, XSplit® и др.)
- Алюминиевый корпус
- Цвет черный
- Для Windows® 7 требуется установка драйвера
Драйвер доступен для скачивания на сайте фирмы изготовителя

■ Системные требования

Компьютер

- Windows® 10 / 8.1 / 7
- macOS® X 10.10 или выше
- CPU: Intel® Core™ i5 Gen 4, 3 GHz или выше
- CPU: Intel® Core™ i7 Gen 4 или выше
- RAM: 4 Гб или выше (рекомендуется 8 Гб)
- Для Windows® 7 требуется установка драйвера. Драйвер доступен для скачивания на сайте www.j5create.com во вкладке "Drivers" ("Драйвера")

Телефон

- Доступный USB™ Type-C 2.0 порт
- Android™ 7.0 или выше
- CPU: Core 2 GHz или выше
- RAM: 2 Гб или выше (рекомендуется 4 Гб)
- Для зарядки через USB™ Type-C потребуется USB-C™ порт с поддержкой Power Delivery 2.0

□ Вопросы и ответы

В. Почему записанный звук не синхронизирован со звуком в наушниках?

О: Звук в наушниках идет в настоящем времени, а записанный звук необходимо передать на компьютер через USB™ и воспроизвести заново.

В. Источник питания подключен к разъему питания, но почему мой смартфон/компьютер не заряжается?

О: Пожалуйста, убедитесь, что для подключения смартфона/компьютера к JVA02 используется кабель C-to-C. Также проверьте, поддерживает ли ваш смартфон/компьютер функцию PD.

В. Почему при изменении разрешения HDMI™ видео останавливается?

О: При изменении разрешения HDMI™, для того, чтобы сообщить о новом разрешении, JVA02 необходимо повторно создать USB™ соединение. Вы можете перезапустить программное обеспечение для захвата или переподключить JVA02, после чего установить новое разрешение в программном обеспечении.

В. Почему когда я использую свой смартфон для захвата HDMI™ дисплея изображение отображается некорректно?

О: Смартфон может быть подключен неправильно. Пожалуйста, убедитесь, что для подключения смартфона к JVA02 используется кабель USB™ 2.0 C-to-C.

LIMITED WARRANTY

j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- (i) a copy of the original purchase invoice to verify your warranty
- (ii) a product serial number
- (iii) a description of the problem
- (iv) customer's name, address, and telephone number

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For more information please visit our website at <http://www.j5create.com>

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STOP!

If you have any problems with this product, please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service: 888-988-0488

Technical Support: 888-689-4088

Email: service@j5create.com

Service Hours: Mon. - Fri. 10:00 - 18:00 E.S.T

Support Ticket: tickets.j5create.com

SOPORTE TÉCNICO

Número gratuito: +1-888-988-0488

Horario de atención: Lun.-Vier. 10:00 – 18:00 U.S.A.-E.S.T

Email: service@j5create.com

TECHNICKÁ PODPORA

Zákaznická linka: 888-988-0488

Technická podpora: 888-689-4088

Mon.-Frei. 10:00 – 18:00 U.S.A.-E.S.T

E-mail: service@j5create.com

Žádost o pomoc: tickets.j5create.com

TECHNIKAİ SEGİTSÉG

Vevőszolgálat (angol nyelven): 888-988-0488

Technikai támogatás (angol nyelven): 888-689-4088

Mon.-Frei. 10:00 – 18:00 U.S.A.-E.S.T

E-mail: service@j5create.com

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技術支援資訊

美國客服專線: +1-888-988-0488

台灣客服專線: +886-2-2269-5533#19

客服時間: 星期一至星期五 10:00-18:00 (台灣時間)

Email信箱: service.tw@j5create.com

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